



Accessible Venice

www.veneziacittapertutti.it

Accessibility of areas

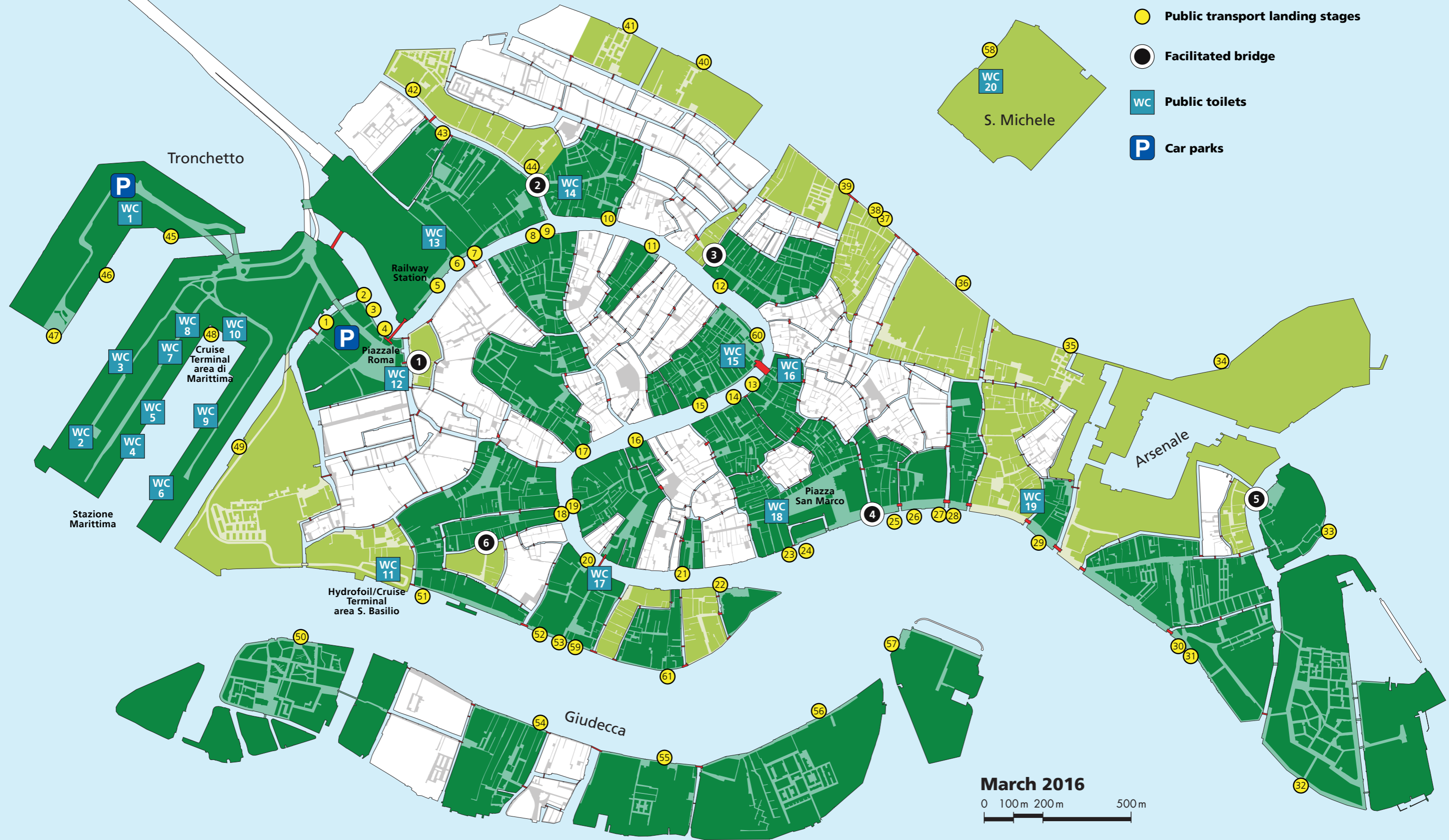
- Areas accessible by vaporetto
- Areas accessible by motoscafo or "facilitated bridge"
- Areas not accessible by means of public transport

Public transport landing stages

Facilitated bridge

Public toilets

Car parks



March 2016

0 100m 200m 500m

The historic centre of Venice comprises 121 islands linked by 435 bridges.

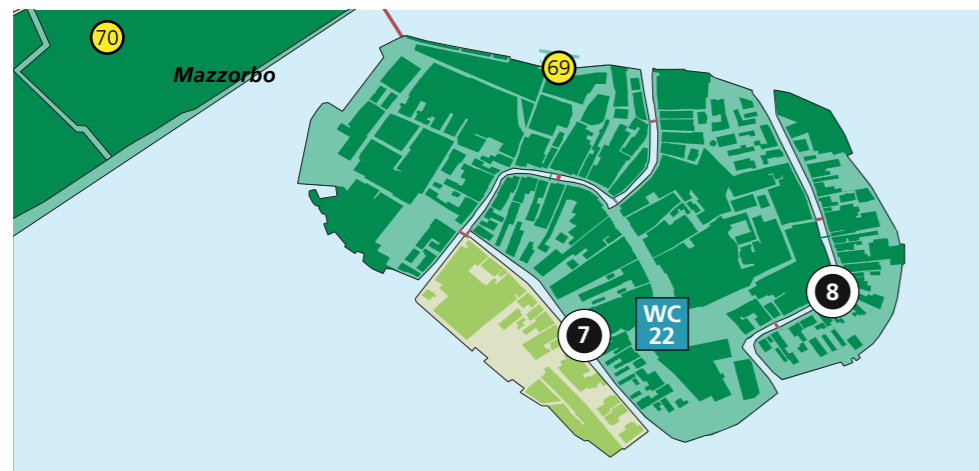
Thanks to the public transport service around 70% of the city is accessible to the mobility impaired.

The green areas in the map can be reached by vaporetti which can transport up to 4 wheelchairs at a time; the light green areas can be reached by "motoscafi", smaller water-buses which can only transport one wheelchair at a time. To reach islands without accessible bridges (no platform lifts/stepped ramp) you will need to use public transport.

Murano



Burano



Information points

Into the following information points are distributed informational materials including some *barrier free itineraries*.

Venice City Council Venice

Ca' Farsetti, San Marco 4136

Ufficio Relazioni con il pubblico
(Public Relations Office)
tel. +39 041 274 8080

Città per tutti (City for all)
tel. +39 041 274 8144
e-mail: cittapertutti@comune.venezia.it
web: www.veneziacittapertutti.it

Ufficio Eliminazione Barriere Architettoniche
(Department for the Elimination
of Architectural Barriers)
tel. +39 041 274 8599 - 8527
fax +39 041 274 8663
e-mail: ufficioeba@comune.venezia.it

Mestre

Via Cardinal Massaia 45

Ufficio Relazioni con il pubblico
(Public Relations Office)
tel. +39 041 274 9090

Città per tutti (City for all)
tel. +39 041 965 5440 - fax +39 274 9499

Tourist Terminals

Marco Polo Airport

web : www.veniceairport.it
Disabled passengers should request assistance when purchasing their tickets and no later than 48 hours prior to departure. You may not book the service directly at the airport.
Connecting services between the airport and Venice:
- ACTV line 5 bus with facilities for the disabled
- Alilaguna boat service

Railway

Blue Hall
Web: www.rfi.it
Toll-free telephone number 800 90 60 60 available to book assistance. From both landline or mobile phone call the national helpline 199 30 30 60, charges apply.

Services:
- a wheelchair can be provided
- a helper is available to accompany the disabled to the station exit or connecting train
- transport up and down with lifts

Cruise Terminal Marittima

Terminal Passeggeri SpA
tel. +39 041 240 3000 - web: www.vtp.it

Terminal Crociere area Marittima
Terminal Crociere area San Basilio

Available Services:
- Provision of wheelchairs for passengers' embarkation/disembarkation
- Shuttle bus equipped for transportation from the terminal to the ship to be requested directly to the cruise company

- Free, dedicated lay-by space for cruise passengers holders of a disabled pass
Transportation services between the terminal and the historic centre:
- People mover
- Water transport Alilaguna
Transportation services between San Basilio and the historic centre:
- ACTV Motorboats 5.1/5.2 and vaporetto line no. 2 and N.

Car parks



Car parks with special terms for disabled voucher holders

Autorimessa Comunale AVM spa Venezia
Piazzale Roma 496 - tel. +39 041 272 7301
web: www.avmspa.it
14 free parking spaces for the first 12 hours
(4 bookable spaces)

Parcheggio S. Andrea AVM spa Venezia
Piazzale Roma - tel. +39 041 272 7304
2 free parking spaces for the first 12 hours

Car parking spaces
In Piazzale Roma, there are 12 car parking spaces
At Tronchetto island, there are 4 car parking spaces

Other car parks

Autopark Doge - P. Park srl
Piazzale Roma 467 - tel. +39 041 520 2489

Garage S. Marco spa
Piazzale Roma 467/F - tel. +39 041 523 2213

Garage Venezia di Girardi Mauro & C. snc
Piazzale Roma 466/G - tel. +39 041 522 8725

Interparking Italia srl
Isola Nuova del Tronchetto
tel. +39 041 520 7555 fax +39 041 528 5750

Connections with the city centre:
- vaporetto ACTV n. 2, N
- people mover

Public Transport



Run by ACTV Spa
web: www.actv.it
Call center
tel. +39 041 2424

Provides information on timetables, boat and bus lines, tickets and the Venicecard cards.
Landing stages are accessible. Vaporetti and motorboats are accessible.
City tour motorboats can take only one wheelchair at a time.

Ferries from Tronchetto to Lido di Venezia have lifts and toilets for the disabled whose keys can be found by ACTV's staff.

A special price of 1,50 Euro is applied for wheelchair users and is comprehensive of the possible accompanying person's fare.

Landing stages

- 1 Piazzale Roma S. Andrea
- 2 Piazzale Roma Scomenzera
- 3 Piazzale Roma Parisi
- 4 Piazzale Roma S. Chiara
- 5 Ferrovia S. Lucia
- 6 Ferrovia Scalzi
- 7 Ferrovia Bar Roma
- 8 Riva de Biasio (linea 5.1/5.2)
- 9 Riva de Biasio (linea 1)
- 10 S. Marcuola
- 11 S. Stae
- 12 Ca' d'Oro
- 13 Rialto
- 14 Rialto Riva del Carbon
- 15 S. Silvestro
- 16 S. Angelo
- 17 S. Tomà
- 18 Ca' Rezzonico
- 19 S. Samuele
- 20 Accademia
- 21 Giglio
- 22 Salute
- 23 S. Marco Vallarosso
- 24 S. Marco Giardinetti
- 25 S. Zaccaria Danieli
- 26 S. Zaccaria Jolanda
- 27 S. Zaccaria Monumento
- 28 S. Zaccaria Pietà
- 29 Arsenale
- 30 Giardini
- 31 Giardini Biennale
- 32 S. Elena
- 33 S. Pietro di Castello
- 34 Bacini
- 35 Celestia
- 36 Ospedale
- 37 Fondamente Nuove (to Ospedale/Lido)
- 38 Fondamente Nuove (to Murano)
- 39 Fondamente Nuove (to Burano)
- 40 Madonna dell'Orto
- 41 S. Alvise
- 42 Tre Archi
- 43 Crea
- 44 Guglie
- 45 Tronchetto Mercato Ortofrutticolo
- 46 Tronchetto
- 47 Tronchetto Nave Traghetti
- 48 Stazione Marittima (Alilaguna)
- 49 S. Marta
- 50 Sacca Fisola
- 51 S. Basilio
- 52 Zattere (to S. Zaccaria)
- 53 Zattere Gesuati (to Piazzale Roma)
- 54 Palanca
- 55 Redentore
- 56 Zitelle
- 57 S. Giorgio
- 58 Cimitero S. Michele
- 59 Zattere (Alilaguna)
- 60 Rialto Mercato
- 61 Spirito Santo
- 62 Colonna
- 63 Faro
- 64 Navagero
- 65 Museo
- 66 Da Mula
- 67 Venier
- 68 Serenella
- 69 Burano
- 70 Mazzorbo

Public toilets



Veritas S.p.A.
tel. +39 041 729 1111
web: www.vestaspa.net
Responsible for all public toilets with the exception of those in the Railway Station and Port.
The disabled can use the toilet services free of charge.

- 1 Tronchetto
Isola del Tronchetto (8.00 - 19.00)
- 2 Stazione marittima
Cruise Terminal
- 3 Stazione marittima
Cruise Terminal
- 4 Stazione marittima
Cruise Terminal
- 5 Stazione marittima
Cruise Terminal
- 6 Stazione marittima
Cruise Terminal
- 7 Stazione marittima
Cruise Terminal
- 8 Stazione marittima
Cruise Terminal
- 9 Stazione marittima
Cruise Terminal
- 10 Stazione marittima
Cruise Terminal
- 11 Stazione marittima
Hydrofoil/Cruise Terminal San Basilio
- 12 Piazzale Roma
Santa Croce 456/A Calle Cossetti
(8.00 - 19.00)
- 13 Rail Station
(6.00 - 23.00)
- 14 San Leonardo
Cannaregio 1586/A (7.30 - 19.00)
- 15 Rialto Novo
S. Polo 551 (7.00 - 19.00)
- 16 San Bartolomio
S. Marco 5404 (8.00 - 20.00)
- 17 Accademia
Dorsoduro 1050 (9.00 - 19.00)
- 18 San Marco
Calle Ascension, 1265 (9.00 - 20.00)
- 19 Bragora
Castello 4053 (10.00 - 19.00)
access is over a bridge (close from 12 november to 28 february)
- 20 Cimitero San Michele
- 21 Murano
Fondamenta Serenella (10.00 - 18.00)
- 22 Burano
Rio Terà del Pizzo 32 (9.00 - 19.00)

Opening hours may charge during particular periods of the year

Facilitated bridges



- 1 Ponte Papadopoli (removable ramp)
- 2 Ponte delle Guglie (low steps)
- 3 Ponte di San Felice (low steps)
- 4 Ponte de la Pagia (removable ramp)
- 5 Ponte S. Pietro (low steps)
- 6 Ponte Ognissanti (low steps)
- 7 Ponte delle Cappuccine (low steps)
- 8 Ponte di Terranova (low steps)