

Fondo Europeo per l'Integrazione di Cittadini di Paesi Terzi
Progetto **MEDIARE.COM**

**HELP DESK FOR ORIENTATION
AND FINANCIAL ADVICE**

The Help Desk can be of use to you if you wish to avoid situations of severe debt by programming your spending based on your income.

If you think you need a loan but you are not sure you understand everything they tell you at the bank because you are not familiar with the words they use, then you can get support at this help desk.

If you have debts but at the moment you are finding it difficult to make your repayments on time we can help you decide what the right installments are for you.

OBJECTIVES

The activities of the Help Desk are aimed mainly at those who have little knowledge of the credit circuit and may have difficulties in understanding or expressing themselves in Italian.

C'è sempre un filo che ci unisce 

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HOW IT WORKS

- Meeting persons/families at the Help Desk
- Listening to their problems
- Reconstructing how the debt came about
- Assessing the capacity to repay it
- Identifying the most appropriate financial solution

WHO IT IS FOR

All **CITIZENS** resident in the City of Venice with financial problems due to:

- Arrears of condominium fees
- Difficulties in paying off the mortgage
- An excessive number of installments for various financings

WHERE WE ARE

At the **SPAZIO CITA**, in via Longhena 30, Marghera

On the second and fourth Monday of the month, from 09.00 am to 12.00 pm

For information and appointments call

041 929648 MagVenezia Soc. Coop.

Access to the Help Desk is **FREE**, by **APPOINTMENT**